

Customer Success Story

LITEHOUSE FOODS, A well known Manufacturer for over 40 years of Salad Dressings, Dips and Sauces. Upgrades their Communications System in Sandpoint Idaho plant.

Please visit to learn more about LITEHOUSE FOODS

www.lighthousefoods.com

Products: UHF F24 handheld radios
“MAN DOWN” units
Icom F43GT handheld radios

Situation:

LITEHOUSE FOODS is an internationally recognized producer of quality dressings and condiments. The family-owned business has plants in Idaho and Michigan. The Sandpoint, Idaho facility employs 250 people.



Challenge:

A few Managers are available during Nightshifts. Regular employees work individually without visual contact. They needed to increase security and safety for these employees. There was a need for a Plant-Wide notification system if any of employees needed immediate help.

Tailored Response and Approach:

NSI Communications completed delivery and programming of Icom F24 16ch UHF handhels (personnel) and F43GT 256ch UHF handhels with display and keypad intended for Managers.

For the more challenging workplaces F24 handhels equipped with optional “MAN DOWN” units, were employed if the handheld is not in a vertical position after a preprogrammed delay, The ID of this radio immediately is transmitted and Managers can take required action.

Excellent Results:

After the initial purchase, Litehouse Inc gradually added more handhels to equip all essential personnel with radios for a solid communication base for their company.

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